

Assistant Team Leader

Good food is at the very heart of everything we do. We believe good food matters. So we serve it where you'd least expect it - on the motorway. We were the first family run motorway services on the UK roads and over the past 40 years have grown to a business which has over 1,000 people working with us over six sites.

We couldn't do anything without our family of people working together to create long lasting positive memories for our customer. We are proud of our difference and we are constantly striving to do it better. We work with people who really care about food and where it comes from and want to share this experience with our customers.

Our first motorway service area, at Tebay, opened 45 years ago when the M6 was built through the Dunning family farm. We work with over 70 local producers within 30 miles; food with locality and a sense of belonging is at the very heart of everything we do. We believe proper food matters; so we serve it where you'd least expect it, in our Farmshops and Kitchens, on the motorway

What we're looking for

We are looking for an Assistant Team Leader to support the Team Leaders in our Retail departments to ensure delivery of excellent service to our customers.

You will help to lead by example to ensure the effective running of the shift. Responsibilities will include ensuring our shop standards and availability are excellent as well as ensuring that cleaning duties are completed and we are compliant with all HACCP requirements. You will also need to be competent to lead the shift to cover Team Leaders holidays.

Our ideal candidate will have a retail background and have great customer service and communication skills. Experience of leading a team would be preferred however successful candidates will have the opportunity to attend our Academy management training programme.

This is a full time permanent position working 37.25 hours per week, 5 shifts over 7 days (earliest start times can be 7am and latest finish time could be 11pm).

Sound like you? Then we'd love to receive your application and talk to you further

In return we will offer you fantastic benefits across the Westmorland Family including;

- Pay: £8.90 per hour.
- Free transport to and from work (set route applies)
- Free meal allowance while on shift, as well as free tea and coffee
- Between 25% and 75% discount on most items in our cafes and shops
- Paid Volunteering day once a year
- Free car parking
- 28 days holiday increasing with length of service to 33 days (pro rata'd for part time employees) and the opportunity to purchase additional holidays. a
- Contributory pension scheme after completion of your probationary period
- An opportunity to grow your career with us



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